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## Lean Gazette

January 2011

Volume 5

Issue 1

### Director's Chair

#### "What a Year This Has Been!"

Now that 2010 is in our rear view mirror, it's time to reflect on the past twelve months and set our sights on 2011 and beyond. Recapping the year, there were several noteworthy "Pluses" and "Deltas" and here are a few:

First, some of the "Pluses":

- Added eight (8) new members
- Hosted Mid-year "State of the Consortium" event
- Entered into Funds Recipient agreement with Florida MEP
- Redesigned *Lean Gazette* monthly newsletter
- Coordinated 23 Lean Leaders' meetings
- Sponsored two "Building a Dream Team Culture" workshops
- Conducted 26 training classes, 4 workshops & trained 436 members
- Entered into Management & Services agreement with UNF
- Established member-driven Training Enhancement Committee (TEC) to improve program content & delivery
- Developed new Intro to CI, Lean for Office & Lean Overview programs
- Co-hosted with UNF informational sessions to attract new members
- The Consortium played a supporting role in AME selecting Jacksonville to host their 2014 Conference



Bob Golitz,  
Executive Director

[Read more](#)

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#### January Lean Leaders:

12th - Bacardi @ 1:30pm - 4:00pm  
13th - Swisher @ 1pm - 3pm

#### 2011 Award Winners:

Best First Year Member - King & Prince Seafood  
Lean Leader of the Year - Ricky Mills (FRC-SE)  
Most Improved Lean Journey - WhiteWave & FRC-SE  
Best Implementation of Lean - PSS, Bahri Dental, Vac-Con  
Most Outstanding Member - Kim Chemente (PSS) & Randy Brewer (JTA)  
Most Outstanding Contribution to the Consortium - Todd Vanentini (BCBS) & Jason Lankford (JEA)  
Ex. Director Special

## December Graduations

by: Faith Landis

One of the keystones of the Jacksonville Lean Consortium is training, and to this end, there are multiple opportunities for training through the year. On December 10, 2010, we were very pleased to award 11 certificates for 5S Facilitator and 5 certificates for Kaizen Facilitator at a Graduation Breakfast at the University of North Florida University Center and would like to recognize those involved and their achievements.



Bob Golitz & Bruce Warner (JEA)

The 5S Facilitator class consisted of four teams, each of which conducted a one-day 5S project in one of our member facilities, and leading a team of artisans who are impacted regularly by the area to be improved. Congratulations to the following members who have earned their 5S Facilitator Certificate: Raymond Beltz (Jacksonville Sheriff's Office), Ryan Burkhalter (Vac-Con), Bill Hatfield (Vac-Con), Cassandra Kunkel (WorkSource), Brandi Morgan (JSO), Alice Morris (JSO), Aaron Sarchet (FL DEP), Christian Smith (JSO), Bruce Warner (JEA), Monique Wilson (WorkSource), and Roy Zeigler (Flightstar).

With equal enthusiasm, we would like to congratulate the following individuals who have earned their Kaizen Facilitator Certificate: Jabe Breland (Florida DEP), Jaqueline Meredith (Worksource), Katie Sula (Florida DEP), Heather Webber (Florida DEP), and Brian Wray (JEA). The Kaizen Facilitator class consisted of two teams, each of which conducted a 3-day Kaizen in one of our member facilities. The Kaizen teams were also tasked with leading a group of artisans who are involved daily in the process which was being addressed, and drawing from their insight when a solution was proposed.

[Click here to read more](#)

## January Calendar

Recognition - William "Billy" Wilkerson (JSO), Marva Brock (Worksource), & Mike Houle (Cardinal Straws)

### JLC 2011 Board of Directors

Chairperson - Jon Cummins (*Paramount Performance Mktg*)  
Vice Chairperson - Joe Krall (*Ronco*)  
Immediate Past Chair - Dean Golden (*Safairland*)  
Treasurer/Secretary - Mike Houle (*Formerly with Cardinal Straws*)  
Members - Jerry Bussell (*Medtronic*), James Cecil (*Kaman*), Maribel Claudio (*Medtronic*), John Jennings (*WhiteWave*), Patricia Malone (*Safairland*), Bob Wood (*UNF*)  
New Members - Harlan Mason (*PSS*) & Dr. Sami Bahri (*Bahri Dental Group*)  
Outgoing Board Member - John Braun (*City of Jacksonville*)

### 2011 AME Dallas Conference



Sign up by January 28th and get a 45% discount just for being a member of our consortium!



See the link below for more information: <http://www.ameconference.org/2011-dallas>

# January 2011

Mon	Tue	Wed	Thu	Fri
3	4	5	6	7
10	11	<p><i>LLM @ Bacardi 1:30pm - 4pm</i></p>	<p><i>LLM @ Swisher 1pm - 3pm</i></p>	14
17 <i>MLK Jr. Day</i>	18	19	20	21
24	<p><i>Lean for Manufacturing @ JLC 8am - 4pm</i></p>	26	<p><i>Intro to 5S @ JLC 8am - 12:30pm</i></p>	28
31				

## Getting Lean "Right" - 10 Points to Consider

by: Jamie Flinchbaugh

Today, we are bombarded with information about lean -- what it is and about what lean tools can do. Still, there is very little practical information on how to implement lean transformation and lead the change. Every company's lean journey starts under different circumstances, so there can be no one recipe, no "right way." But, to ensure success, there are many factors to consider before embarking on your lean journey.

Whenever I visit with manufacturers, I do a quick survey. The first question is "how many of you have heard of lean?" Not surprisingly, every hand usually goes up. Even when surveying the financial community, more and more hands go up. Then I ask, "how many of you are doing something about lean?" At that, the show of hands is cut in half. Many aren't doing a thing, usually because they don't know how to start or see too many barriers keeping them from making the commitment. The last question is the clincher - "how many would consider your lean efforts a raging success?" After this all-important question, I usually see no more than one hand go up.

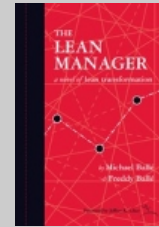
So, why is it that such a low percentage of companies that know about lean turn it into a success? It's not because they haven't heard about continuous flow, or they don't know how to do 5S, or they've never seen a kaizen workshop. It is because the leadership, cultural, organizational and implementation challenges are much greater than they anticipate.

[Keep reading](#)

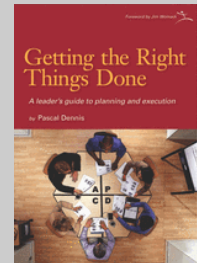


## The JLC

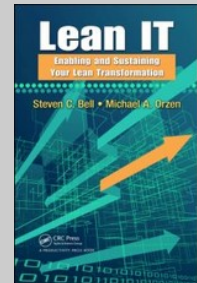
## Publications of Interest



The Lean Manager  
by:  
Michael Balle & Freddy Balle



Getting the Right Things Done  
by:  
Pascal Dennis



Lean IT  
by:  
Steven C. Bell & Michael A.  
Orzen

If you have any questions or ideas for an upcoming article please feel free to contact us. Our members are what give us our "strength in numbers!"

Virginia Fees  
*Marketing Specialist*

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