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Lean Gazette

March 2011

Volume 5

Issue 3

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Welcome New
Member:
Harte-Hanks

March Lean Leader Meetings:

3/15, Tues, 1PM - 3PM
Fleet Readiness Center (FRC-SE) at
their Cecil Field facility;
Topic: "F/A-18 E&F Model Overhaul
using Cell Concepts"

3/16, Wed, 1:30PM - 4PM
Rex Corp; Topic: "Lean and using the
tools - two of our recent green belt
projects will be presented"

Director's Chair

The Role of Leadership in Lean Transformation



Bob Goltz,
Executive
Director

On February 9th, the Jacksonville Lean Consortium hosted an all-day workshop conducted by Michael Hoseus, an internationally known Lean Leader and co-author of the Best-Seller, *Toyota Culture*.

Mike shared his Lean related work experiences, which included 13 years as a corporate leader in both HR and manufacturing at Toyota's Georgetown, KY plant, with over 80 attendees.

Mike began by offering his definition of Lean by indicating that Lean is a Way of "Systems Thinking" -Connecting the Production System with the Human System, thereby creating a Total Business System.

He further stated that every organization, in transforming to a Lean environment, must address:

- **Purpose** - Provide value to customers and society in order to prosper.
- **Process** - Through smoothly flowing value streams for design, make, and use.
- **People** - By engaging **every** employee touching value streams (including support streams) to **sustain** and **improve** the flow.

[Click to read more.](#)

May 3rd:
JLC Exec Forum # 2



John Toussaint, MD;
Founder & President
of ThedaCare

As president and CEO of ThedaCare, Dr. Toussaint introduced the ThedaCare Improvement System (TIS), which is derived from the Toyota Production system. This model of continuous improvement helped save millions of dollars in healthcare costs by reducing patient errors, improving outcomes and delivering better quality care at a higher value.

Also co-author of the book, *On the Mend* detailing all the Lean endeavors mentioned above.

Come hear from the man himself at our very own JLC Executive Forum being held May 3rd!

Building a Dream
Team Culture:
May 5th



Joe Barto

This workshop will show how to effect a cultural change that will sustain a LEAN journey. It will provide steps to maximize engagement and organizational/team stability through goal alignment, leader development, team engagement, overhead reduction and improved employee performance. It will cover methodologies for analyzing return on investment for human capital management programs and assessing internal cost drivers associated with implementation. These methodologies

JLC as a Business Model

by: Virginia Dana Fees

They say imitation is the greatest form of flattery. When it comes to business it goes beyond just "flattery." Having a business modeled after another is an honor founded with the deepest respect. With that said, we were delighted to be informed that the Jacksonville Lean Consortium was not only instrumental in bringing about the Smith County Lean Consortium in Tyler, Texas but it was also the model upon which it was built.

About two years ago, Joe Rizzo was invited out to Tyler to discuss the workings of the JLC. At the time, several corporate and community leaders were interested in developing a way to expand Lean practices within their community and their organizations in order to continue to stay competitive in today's market. Joe explained how the JLC was built up and how it remained sustainable. Since then, he has had a number of phone conversations answering numerous questions regarding how to get a consortium started. Apparently, what he said took root, as the SCLC is now up and running and welcoming new members!

[Click to continue reading.](#)

March 2011



Mon	Tue	Wed	Thu	Fri
	1	2	3	4
7	8 Intro to CI @ UNF	9	10	11
14	15 LLM @ FRC-SE 1pm-3pm	16 LLM @ Rex 1:30pm-4pm	17	18 Intro to 5S @ JLC 8am-12:30pm
21 Mistake Proofing Class @ UNF 8am-12pm	22 Supply Chain Management @ UNF 8am-4pm	23	24	25 5S Facilitator Breakfast @ UNF 8am-10:30pm
		Financial Analysis using Excel @ UNF 9am - 4:30pm (Three Day Course)		
28 Kaizen Facilitator @ JLC 8am-4m	29	30 Kaizen Facilitator @ JLC 8am-4m	31	Kaizen Facilitator @ JLC 8am-4m

will be shown through case studies and discussions on how to synchronize and integrate people improvement programs into and in direct support of every LEAN initiative.

Quick Links...

- [JLC Website](#)
- [Calendar](#)
- [Membership Application](#)
- [2011 AME Conference](#)

2011 AME Conference

AME **DALLAS** 2011
EXCELLENCE
INSIDE
CONFERENCE



Sign up NOW!

Consortia members receive a discount!



April 2011

Mon	Tue	Wed	Thu	Fri
				1 Kaizen Facilitator @ JLC 8am - 4pm
4	5	6	7	8
11	12 Intro to CI @ JLC 8am - 4pm	13	14 Lean for Office @ JLC 8am - 12:30pm	15
18	19 LLM @ WorkSource 1pm - 3:30pm	20 LLM @ Triumph/ARC 1pm - 3pm	21	22 Process Failure & Effect @ UNF 8am - 4pm (Two Day Course)
25	26	27	28	29 Lean Six Sigma Green Belt Training @ UNF 8am - 5pm

Recession Forces Starbucks to Think Lean

by: The Wall Street Journal



Starbucks built its business as the anti-fast-food joint. Now, the recession and growing competition are forcing the coffeehouse giant to see the virtues of behaving more like its streamlined competitors.

Under a new initiative being put into practice at its more than 11,000 U.S. stores, there will be no more bending over to scoop coffee from below the counter, no more idle moments waiting for expired coffee to drain and no more dillydallying at the pastry case.

Starbucks says the efforts are already helping its bottom line, as shown by quarterly results last month that beat analysts' expectations.

[Click to read entire article.](#)

Let us know what you think! Feel free to contact us!

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