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## November Lean Leaders Meetings

**11/10/10 @ Bahri Dental**  
**Time: 9AM - 11AM**

11/10/10 @ Ronco **Cancelled**

## AME Conference



## Happy Thanksgiving

### Director's Chair:

#### So, How's Your Year 2010 Turning Out to Be?

Often times, division, department or other strategic business unit (SBU) heads are asked what kind of a year will they have for 2010. Frequently, they will respond by stating such things as "Sales are up X%, Expenses or down Y% or Customer Satisfaction is higher than last year, etc." Rarely do managers with P&L responsibilities provide a "Balanced Scorecard" response, similar to the chart depicted below:



**Bob Golitz,**  
Executive  
Director

For more, click [here](#).

### The Lean Toolbox

#### Using the Right Tool is More Important than How Many You Have

by Jamie Flinchbaugh

Jidoka, kaizen, andon, kanban, SMED, visual management, 5S, 5 Whys. We could fill up this page and more with a list of lean tools, but is it the size of our lean toolbox that really counts? Hardly. It isn't even the quality of the tools that makes a real difference.

The difference between companies that succeed at sustained lean implementation and those that don't is the

Click [here](#) for more.



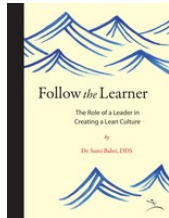
### Low-Tech Lean

**"MOST PEOPLE  
SPEND MORE  
TIME AND ENERGY  
GOING AROUND  
PROBLEMS THAN  
IN TRYING  
TO SOLVE THEM"**  
HENRY FORD

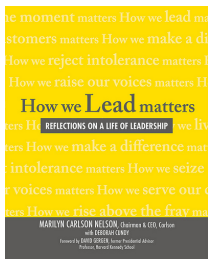
**GET SOLUTIONS IN  
BALTIMORE**  
NOVEMBER 15-19, 2010  
To register or for more information go to: [ameconference.org](http://ameconference.org)



**LEAN Publications**



Following the Learner:  
The Role of a Leader in  
Creating a Lean Culture  
by Dr. Sami Bahri



How We Lead Matters:  
Reflections on a Life of  
Leadership  
by Marilyn Carlson Nelson

**If MacGyver can do it, you can too!**



Perhaps the reference to MacGyver, a television show popular in the 1980s, is a bit dated. But we admire MacGyver for his incredible ability to use the most mundane objects, such as a paper clip or a chocolate bar, to save the day (or the world, for that matter). Each week millions would tune in to watch MacGyver diffuse a bomb with a hairpin or plug a leak in a tank of acid with a wad of chewing gum-always in the nick of time, of course!

Today, we are on a mission to rid the world (or at least our plants) of waste and inefficiency. Though it's great fun to

To read the entire article, click [here](#).

**Special Thanks**

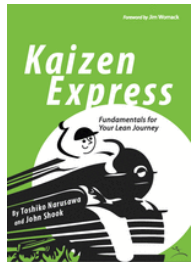
**Our Generous Members**

We would like to take a moment to thank our wonderful and generous members who provided products for our "goodie bags" to give to the potential members who attended the UNF Informational Sessions with Keith Gardner. The bags were a huge success! The items donated were not only a great present to all but a wonderful marketing opportunity as well. Below are the list of members who contributed their products to help the Consortium build it's Strength in Numbers:

- Bahri Dental**
- Blue Cross Blue Shield of Florida**
- Cardinal Straws**
- King and Prince Seafood**
- Pilot Pen**
- Swisher**
- Vac-Con**
- Worksource**

Thanks again for making our program such a great success!

**Upcoming Events**



**Kaizen Express:**  
**Fundamentals for Your**  
**Lean Journey**  
 by Toshiko Narusawa &  
 John Shook

**Join Our List**

Join Our Mailing List!

**Building a Dream Team Workshop**

Guest Speaker: Joe Barto  
 November 3rd, 8AM - 4PM  
 UNF University Center  
 Breakfast & Lunch Included.

**Intro to 5S**

November 4th, 8AM - 12:30PM  
 Jacksonville Lean Consortium

**Kepner-Tegoe: Problem Solving Decision Making**

Instructor: Keith Garnder  
 November 10-12th, 3 Day Course, 8AM - 5PM  
 UNF University Center

# November 2010



Mon	Tue	Wed	Thu	Fri
1	2	3 Building a Dream Team Workshop @ UNF 8AM - 4PM	4 Intro to 5S @ JLC 8AM - 12:30PM	5
8	9	10 LLM @ Bahri Dental 9AM-11AM	11 Kepner-Tregoe: Problem Solving Decision Making @ UNF University Center 8AM - 5PM Three Day Course	12
15	16	17	18	19
22	23	24	25 <i>Happy Thanksgiving!</i>	26
29	30			

# Our Members

Bacardi Co-Pack	Mobro Marine
Bahri Dental Group	New Heights (501C3)
Biomet Microfixation	Paramount Performance Marketing
Blue Cross Blue Shield	
Cardinal Straws	Pilot Pen Corporation
City of Jacksonville	Pratt & Whitney
Colomer USA	PSS World
CSX Technology	Rex Corporation
Danis Construction	Richard L. Oreair & Company
Edgepark Medical Supply	Ronco Group, The
Fleet Readiness Center SE	Safariland
Flightstar	Swisher International
Florida DEP	Taylor, Day, Currie, Boyd & Johnson
Golder Associates	
Goodrich Corporation	Triumph Industries, a Division of The ARC Jacksonville
Harbinger Signs (formerly Quality Sign)	
Jacksonville Sheriff's Office	UNF Continuing Ed.
JEA	Unison Industries
JTA (Transportation Authority)	Waste Management Recycle America
Kaman Aerospace	
King & Prince Seafood	VAC-CON
Mayo Clinic	Wells & Drew
Medtronic ENT/NT	WhiteWave Foods
	WorkSource Florida

Have a Happy Thanksgiving everyone!

Sincerely,

**Virginia Dana Fees**

*Marketing Specialist*

**Jacksonville Lean Consortium**

904.281.9026

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